



Artel Rubber Company QUALITY POLICY BS-EN-ISO 9001 -2008

The strategic philosophy of ARTEL RUBBER COMPANY is to achieve the highest standards of conformity and reliability by the use of established, clearly defined standards and procedures throughout the whole organisation.

The policy of the Company is to manufacture products in accordance with the standards and requirements of its customers and to give them assurances with regard to the quality of product and service provided

ARTEL RUBBER COMPANY is committed to a policy of continuous improvement and the achievement of zero defects. The quality manual sets out the methods and systems used by the Company to meet the requirements of BS-EN-ISO 9001 – 2008 and to ensure that the quality of products and services are to the customer's requirements and satisfaction.

The Company is committed to training all employees to appreciate the importance of quality in performing their tasks, with particular emphasis on getting those tasks right first time, and working together to improve the quality performance of the entire Company.

In the extremely competitive markets in which we operate, the quality of our products will enhance our opportunities to consolidate our present business and satisfy the needs of our customers businesses.

To this end, the full co-operation, participation and commitment of all personnel is of paramount importance towards the achievement of job security and greater profitability. It is only by this route that the interest of the shareholders and employees can be safeguarded.

The Board of Directors has ultimate responsibility to ensure quality is of the required standard, and through the Managing Director, the Quality Assurance Department has the authority and responsibility to meet this need.

Adherence to the quality system detailed in this, and any supporting documents, is mandatory to all employees of
ARTEL RUBBER COMPANY.

The Management of ARTEL RUBBER COMPANY recognise that the quality system employed, forms only the basis upon which the more comprehensive aims of total quality can be built, through internal Key Performance Indicators, and understand that the involvement and commitment of all employees are required in achieving the improvement aims of the Company

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Artel Rubber Holdings Ltd